



## Digital Bookshelf/VitalSource Apple Mobile Application FAQ

### 1. What are the VitalSource Apple Mobile Application System Requirements?

- iOS 3.1.3 or greater
- iPad, iPhone, or iPod Touch
- Valid Bookshelf Downloadable license
- Valid Apple ID for downloading VitalSource Bookshelf for iOS

### 2. What is an App?

- A third party software program developed specifically for the iPhone, iPad, or iPod Touch.

### 3. What does the new Bookshelf App do?

- The release of Bookshelf 1.0 will allow you to interact with a Bookshelf experience via your iPhone, iPad, or iPod Touch. This app allows you to download the books to a mobile device and then disconnect from the internet or 3G networks to engage in reading the book.

### 4. Is there a cost for the App?

- No. The Bookshelf app is free.

### 5. How do I install the VitalSource Bookshelf Application?

*How to Install Bookshelf on your iOS device through iTunes*

- Open iTunes and click on iTunes Store
- Search for VitalSource Bookshelf
- Download VitalSource Bookshelf for your iOS device
- Once downloaded, sync your iOS device to your computer.

*How to Install Bookshelf on your iOS device through your iOS Device*

- Click on the App Store app on your iOS device
- Click on the Search button and search for VitalSource Bookshelf
- Download VitalSource Bookshelf to your iOS device

*Signing into Bookshelf on your iOS device through your iOS Device*

- Click on the Bookshelf App to launch it.
- Sign in with your Bookshelf email address and password
- Your license will download
- Once downloaded you will be shown your book list

**6. How many devices can I install the Application on?**

- VitalSource Bookshelf allows you to have two iOS activations at a given time. (e.g. Have your books on your iPad and iPhone)

**7. I downloaded the VitalSource Application, but it keeps crashing when I select it.**

- If you downloaded the NoteView App before downloading the NEW VitalSource Application, you must uninstall NoteView. This will allow the application to launch normally.

**8. Where Can I Download the VitalSource Mobile Application?**

- You can download the VitalSource Application by going to <http://itunes.apple.com/us/app/vitalsource-bookshelf/id389359495?mt=8>

**9. How much space will a book take up on the device?**

- The size of a book file is the same on the device as it is on the computer. The average book size is 100 MB or less. As mobile devices have limited file capacity, you should manage the downloaded books in your app to optimize file storage and hard drive use. If you no longer need a book on the mobile device, the file can be deleted. This only deletes the file from the device, and not from your account. You can still access the book via the other computer-based access points or via the web-based Digital Bookshelf on the mobile device.

**10. How can I change the font size for the VitalSource Application?**

- There are two types of book formats for the VitalSource Mobile Application: Reflowable and Page Fidelity. The difference between these two formats is the method you will use to change the size of the text.

*How to change the font Size - Reflowable Books*

- Open the book
- Click on the text so that the top menu bar becomes active
- Click on the **Aa** button
- Choose to increase or decrease the font size
- When you have reached the size you are comfortable with touch the text again to return to reading

*How to change the font Size - Page Fidelity Books*

- Open the book
- Stretch your two fingers apart to zoom (Or double tap with one finger) on the text to scale the text up
- Use two fingers and pinch them together to zoom in (Or use two fingers and tap on the screen once) to scale the text down
- When you have reached the size you are comfortable with, touch the text again to return to reading.

**11. What is an Apple ID?**

- An Apple ID is a unique username that allows you to download content from the Apple Store and other Apple operated websites. You will be required to set up an Apple Account to allow for the VitalSource Application Download to an Apple Mobile device.

**12. Is there an app available for any other mobile platforms?**

- No. The Bookshelf app is only available through Apple for use on the iPhone, iPad, or iPod Touch.